|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| |  | | --- | | **Complaints**  If anything, that we do which makes you feel unhappy, please speak to a member of staff directly, or ask your parent/career to contact us.  We will take your complaint seriously and agree with you or your parent/career, what we can do to make things better.  We operate an open-door policy for you to discuss any issues you may have. | |  | |  | |  | |  |  | |  | | --- | | **86 Nottingham Road**  **Mansfield**  **Nottinghamshire**  **NG18 1BP**  **Debbie Slinn**  **Managing Director and Head of provision.**  **Tel: 07814688898**  **Email:** [**starstraining15@aol.co.uk/**](mailto:starstraining15@aol.co.uk/)[**debbieslinn@aol.com**](mailto:debbieslinn@aol.com)  **Website: StarsTrainingSolutions.com** | | [Grab your reader’s attention with a great quote from the document or use this space to emphasize a key point. To place this text box anywhere on the page, just drag it.]  [Cite your source here.] | |  | |  | | --- | |  | |  | | **An information leaflet for young people.** | |  | |

Contact

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| |  | | --- | |  | | At Stars we create a fun and safe learning environment to help you reach your full potential. We will work with you to build a programme to reflect your interests and personal needs.  **What you can expect from us.**   * We will respect you, listen to you and understand your difficulties. * We will provide a place for you to learn where you feel comfortable and safe. * We will let you work at your own pace but always challenge you to do your best. * We will be open and honest with you about what you are capable of. | | |  | | --- | |  | | Different choices, activities and experiences throughout the day are chosen by you for you  **What we offer**  and with the individual in mind.   * Life Skills * Animal Handling * Development of independent living * Home cooking skills * Outdoor environmental skills * PHSE * Literacy * Numeracy * ICT skills * Employment Skills * Social Skills * Emotional Skills |   We have zero tolerance to all, incidents that involve breaking the law. This includes theft, graffiti, damage to the property, violence, substance abuse, carrying offensive or dangerous weapons, possession of drugs and alcohol aw well as intent to supply drugs. |  | **What we expect from you.**   * Attend regularly and to **be on time**. If you are ill your parents/carer should contact us before 9.00am to let us know. * Treat your fellow students, staff and other adults with **courtesy and respect.** This is regardless of their disability gender, sex or ethnicity. * Bulling or abuse in any shape or form will not be tolerated. * Follow **health and safety.** guidelines always. * **Smoking is not allowed** on Stars premises or in staff cars and out on activities. * **Do not bring drugs or alcohol** on to the premises or turn up under the influence of drugs or alcohol. * Follow the rules for using computers and the internet. * Do Not leave Stars premises (or any other venue) without permission. |
|  |  |  |  |
|  |  |  |  |